**Friends and Family Results May 2020 = 41**

1. **Extremely Likely: 37**

Was given a face mask on arrival keeping patients safe well done.

Despite lockdown still had my blood test without any problems. Thanks.

You are so helpful I'll always recommend you to all friends and family.

Because as always perfect.

Was in and out as quickly as possible and was able to talk to a doctor and had my mind put to rest.

My daughter was having her 1st set of immunisations, the nurses that followed this out explained everything very clearly and was very gentle.

Good staff.

Everyone friendly and professional. Used enough PPE and pre cautions to keep us all safe in such worrying times.

Appointment on time, seen straight away.

Nurse as usual was very efficient and friendly.

It was made safe for me to attend.

Social distance, hand sanitizer & face masks for me & staff. Great services.

Friendly nurse giving my daughter her injections today.

Because you are Simply The Best !!!

Polite, friendly, efficient.

The nurse I saw is wonderful. Really nice, considerate and helpful. Seems like she actually cares about people.

My appointment was on time?

Dr Tayler gave me excellent care.

The nurses home visit was very professional & made me & mum feel very safe nice well planned out in waiting area against the virus.

1. **Likely: 3**

Her job is a big plus while in lockdown.

Very good communication with reception and GP prompt response.

1. **Neither Likely or Unlikely: 2**

In a rush and felt rushed out. So basically I got what I needed to get done. But it wasn't the best experience. Many thanks

1. **Unlikely: 0**
2. **Extremely Unlikely: 1**

From reception to the nurse everyone was amazing. I felt very safe. Many thanks for your help.

1. **Don’t know: 0**